

Dear Members

Please find below an overview of the scope of the work carried out by the Committee Members over the past 6 months:

Captain

The Captain Boris Zilbermints responsibility has been dealing with the members' issues, events, competitions, and maintaining a good working relationship with the Club Management and the Proprietor (Bank of Cyprus).

- The Captain presides over a Committee that for the first time ever: (i) has equal gender representation (3 ladies, before Olga Lobova resigned to work at Elea) and (ii) has multiple nationalities (Russian, German, Irish, English).
- On the Captain's invitation, for the first time in many years the Club's AGM was attended by the Bank's representative.
- On the Captain's invitation, for the first time ever the Club's Championship lunch and awards ceremony were attended by the Senior Bank's representative.
- On the Captain's request the Bank agreed to sponsor new, high quality Club shirts for the Secret Valley team members playing at Inter-Club and other competitions.
- The Captain has been instrumental in working with the Bank to further develop and implement the Treasurer's proposal for the Club to apply for a reduced VAT license, which has successfully been received and all members will soon materially benefit from such developments.
- The Captain provided the Club Management and the Proprietor with a detailed analysis of the "Corporate membership" scheme, assisting in the evaluation of the pros and cons of such arrangements.
- The Captain raised the issues and agreed with the Management to make a number of improvements, such as installing a bell on Hole #7, having new score cards with pin positions, installing an Information Board near the first tee. Several other improvements are currently under consideration.
- On Captain's request a flow of up-to-date information between the ProShop and the Webmaster has been agreed and the members' status is regularly updated.
- Given his last year's contacts, the Captain is organizing an InterClub match with the Korineum golf club team. Both home and away matches are currently scheduled for September.
- The Captain personally procures prizes, organizes Committee meetings and prepares Minutes of the meetings.
- The Captain's efforts so far amounted to about 85-90% of the funds raised for the Rainbow in Cyprus charity.

Vice Captain

The Vice Captain Catrin Koring has responsibility for managing a number of key areas in the delivery of service to the Members

Her main area of responsibility involved the organization of Inter Club Matches with Aphrodite Hills, Minthis Hills and Elea Golf Clubs on a home and away basis

Some important decisions were taken

- There was a new way of selecting the players for the IC's. The Selection process involved an open draw on the Club House balcony. Very transparent and available for all to see
- There were approximately 30 member entries for each of the 6 IC matches and when taken together there were nearly 200 entries across the 6 Matches.
- 12 ladies played and 29 men – this is certainly one of the highest numbers in a few years
- New Team shirts were acquired which were sponsored by the Bank of Cyprus.
- For the first time after many years Secret Valley won an Away Match and were the overall winners against AHGC.
- All matches were played in a competitive and friendly atmosphere. We had a great time with all of our opponents during lunch and the presentation.
- Overall SVGC lost against Minthis. Halved against Elea. Won against Aphrodite Hills.

The 2nd area of responsibility involved bringing **Sponsorship to SV.**

The following Sponsorships have been agreed

- TopQuotes/ Lumen for our Captains Day €1.850,00
- Twenty4Seven €500 for the Club Champions
- Ekfraseis winery - sponsor of wines for 12 months (2 times free glass of wine during events and as prizes)
- Wine Delivery Online / 3 vouchers each €212
- Le Papillon Beauty Salon / 5 vouchers each €65. (She will move her business somewhere else. We shouldn't use any vouchers until further notice)
- Twenty 4 Seven / 1 voucher for property maintenance for 3 months

Knock Out Competitions 2024

- There was 10% less entries in the men's section compared to the previous years. Especially Scratch, Men's singles, men's Foursomes.
- Ladies singles only 3% less entries than in previous years.

Each particular format is running on time. There are no delays and the KO's are running smoothly.

The VC suggest for the next years to have a minimum entry of players for each format.

The Vice Captain has implemented a new Ladies Group named "GoPro Ladies"

- GoPro Ladies is the short version of Golf and Prosecco.
- The target is to get ladies together on a Wednesday afternoon, once a month, with golf, fun, prizes, Pizza & Prosecco. Main focus of this new ladies group is fun and socializing.
- The kickoff event took place in May. Unfortunately, they couldn't find a day to play in June. It was a busy month on our course.
- 19 ladies have already signed up for the group. The first playing event was on the 10th of July with 8 Players.
- All lady members are welcome to join the Group. Details and announcements can be found in the Ladies Locker Room or by contacting the VC directly.
- The Group may invite Ladies from other Clubs if there are not enough players from SV.
- Group lessons for Ladies with the Club Pro may be organized if enough Ladies interested.

The VC has represented the Captain in his absence.

Treasurer

1. Developed a spreadsheet in which all daily accounting entries are recorded and competition related statistical data is automatically captured for subsequent analysis;
2. Developed a Financial Statement from which Members can easily see the critical financial metrics of the Members Club on a colour coded one page report;

3. Linked spreadsheet entries automatically into the Monthly Financial Statement enabling prompt production and upload of Financial Statement to Members website. The comprehensive Financial Statement is therefore presented on the Members Website on the 1st of every month providing members with clarity on key financial metrics of their Club.
4. The Club Treasurer has created templates within webmail to enable efficient communication of (a) advice of missing entry fee and request for payment, (b) request to Pro Shop for prompt production of prize vouchers (two types), and (c) request for Pro Shop to print coloured Financial Statement;
5. The production of competition Winners Sheets has been speeded up to an average of 1.9 days over the period from 1/2/24 to 30/6/26 (compared to an average of 7.1 days in the corresponding period last year);
6. Following the resignation of the IT Rep, The Club Treasurer has assumed responsibility (from 19/4/24) for the upload of Winners Sheets to the website and further reduced average delay from 5.3 days (for period prior to 19/4/24) to 0.5 days for period 19/4/24 to 30/6/24.
7. As a direct consequence of speedier production of Winners Sheets and speedier request to the Pro Shop for voucher production, prize vouchers are now generally available within 48 hours of the related competition – subject to the workload and staffing level of the Pro Shop.
8. Supported the Captain in a number of "Team" meetings with the Bank of Cyprus during which we strongly argued that part of the financial benefit accruing to the Resort from the lower VAT rate should be returned to Members and
9. The Captain and I provided comparison of current Membership rates and visitor green fees at SV and the other three Clubs. Our analysis demonstrated that SV was the highest Membership rate but the lowest visitor public rate. We asked that the Bank and SV Management review future membership fees in the light of the figures we provided them with. We suggested that the SV Membership rates were too high.

Competitions Coordinator

Since assuming the role of Competitions Coordinator there have been

1. There were 23 Qualifying Competitions arranged
2. There were 23 Non qualifying Competitions
3. 3 International Day Competitions were organized
4. 1 x Competition was cancelled
5. 1 x Competition needs to be rearranged

New Competition related policies were introduced

- Hole-in-One - clarity in procedures and “award” has been increased to 100 euro
- Undersubscribed - less than 20 entries, event changes to Stableford.
- Bad weather no Buggies, event changes to Stableford.
- No Show - warning system clarified.
- Following the new No Show Protocols being introduced there was
- 1 Red Card suspension 2 weeks
- 5 Yellow Card warnings
- There will be 1 x Tuesday Qualifier per month
- In conjunction with the Competition Secretary Jamie Evans 3 separate tee time slots were reintroduced
- Admission list - now available pre-comp under Draws. Mainly when oversubscribed so reserves can plan.
- Pace of play - 2 on-course Marshals.

Members Representative

- Although the Captain and the other Committee Members insist that I have made valuable contributions to Committee/Club business, I don't believe that my inputs come close to the great work carried out on behalf of the Members by the Captain, the Vice Captain, the Competitions Coordinator and the Treasurer.
- Research and Preparation of a Draft Data Protection Policy for Secret Valley Members
- Research and Review of "new" Constitution for Secret Valley Golf Club (now a CGF matter)
- I have dealt with many members issues particularly relating to Course matters, and these have been generally resolved in a quiet way after I sought advice from "experts" in these matters
- The one issue that keeps coming up in terms of the SV Golf Course is the "confusion" experienced by a lot of Members in relation to the Penalty Areas on Hole 6. This matter was again raised at the latest Committee Meeting and the Competitions Coordinator has had discussions with the DoG Adam Collinson and the Course Superintendent Mark Cole about these issues. It is hoped that some real clarity on "Free Drop" "3 of the Tee" "back to Drop Zone" "impact on Pace of Play" will be sorted out soon
- My name (as Members Representative) appeared on most of the replies to the mainly letters of complaint which the Committee received particularly in the early days of our tenure.
- It was difficult for me to "pen" these replies, as I didn't expect such a volume of criticism within such a short period of time. I did expect that the legally elected Committee would have been given at least 2 months to find their feet.
- I feel I have contributed fully to the many debates, discussions and even arguments that have taken place on a weekly basis (and sometimes daily basis) on issues that have come before the Committee
- Finally, I know that a good majority of the Membership will see this document for what it is. You will see line by line the steady and solid level of work carried out by the Captain and the other Members of the Committee.
- If you respond to this notification I hope that you don't mind if I publish the responses both good and bad on the Members Portal

Thank You

Noel Greene
Members Representative

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